

A PLAN  MEDIA EVENT



CHSA SOCIAL MEDIA REPORT 2023

www.chsa.ae

Customer Happiness Awards 2023: On LinkedIn



Sharara Al Ali • 2nd
A graphicmatic designer | Certified Training Manager CTM | L...

Happening now 🎉

Customer Happiness Summits Awards night 🎊

Lots of winners 🏆
Amazing initiatives 🌟
Great energy 🥰

Thank you Jatin Deepchandani Harsha Agrawal for making this happen

#chsa #customerservice #jury #jurymembers



Marilyn Lydia Pinto • 2nd
Founder at KFI GLOBAL | Author

KFI GLOBAL wins Silver for Best CH Educational Institute of the Year at the Customer Happiness Summit and Awards

The fact that Dubai Trade won the Gold makes it even more special

#FinEdUNITED2023 #GenZ #UAE #financialeducation #CHSA

Pooja Bhargava
Grace A.
Dana Abuasalhieh

Jatin Deepchandani
Harsha Agrawal



Rithin Monteiro • 3rd+
Senior Accountant at Samsotech International

I'm absolutely thrilled to announce our participation in the CHSA Customer Happiness Awards, hosted at the luxurious Taj Hotels in Dubai. It brings me immense joy to share the outstanding news that we've received the Silver Award in the CHSA's category for the Best Inclusive Customer Experience Initiative.

A huge shoutout to our dedicated team for making this achievement possible.

Our involvement in this momentous event filled us with an immense sense of pride. Every moment at the event was cherished, and we truly relished the experience.

We are profoundly thankful for this recognition. Gratitude to the esteemed jury for acknowledging our hard work and achievements and thank you Customer Happiness Summit and Awards team for organizing a truly remarkable event!

Samsotech International

#winner #Dubai #Work #SharingSuccess #Gratitude #Happiness #Hotels #AwardsForExcellence #Awards #Awards2023 #Samsotech #SamsotechInternational #CHSA #CustomerHappiness



42,400+ Impressions

ORO24 Developments
7,175 followers

We're thrilled to share the news: ORO24 Developments has been honored with the prestigious Gold Award for "Best Real Estate Developer of the Year."

Thank you @chsa_UAE jury for the recognition! We shall continue our journey with full commitment to excellence and innovation.

#CHSA #Happinessawards #oro24 #oro24developments #oro24facilities #oro24investments #forceoro24 #destinationrealestate #investments #myuae #realdubai #atirahman #investment #dubai #vision #property #dubaisalestate Atif Rahman



Sajin Shyamala Mohanan MBA, Btech, ITI... • 3rd+
Head of IT Customer Services at Alef Education

It was an honour to represent Alef Education during nomination process of the #chsa award for the category "Best technology initiative to enhance customer happiness" which resulted in winning "Silver award". Thank you CHSA Jury, Alef education team and Leadership for their continuous efforts and investment in Technology, and Alef's most valuable Customers.



Ekaterina Bakeva • 1st
Director - Community Management PCAM

Work hard, play hard 🥰

Another fantastic event done by Plan3Media 🙌

Happy moments with an amazing company at Customer Happiness Summit and Awards

Jatin Deepchandani
Harsha Agrawal
Pulkit Narula

Well done guys and see you at IRECMS 🙌

#CHSA #awards



Kitopi
176,028 followers

We are incredibly excited to share our recent achievement at the Customer Happiness Summit and Awards Middle East!

Competing against 187 industry-leading companies, we received the Gold Award for the "Best Contact Centre Initiative to Enhance Customer Happiness"

This accomplishment is a testament to the dedication and hard work of our outstanding Kitopians, who bring joy to our customers every single day!

#chsa #customerhappiness #team #event #celebration #team #chsa23 #kitopi #thisiskitopi



KAIZEN Asset Management Services
42,268 followers

We are pleased to announce that Kaizen Asset Management Services (Kaizen AMS) has been honoured with the "Happiest Residential Community of the Year" award at the Customer Happiness Summit and Awards 2023. We extend our heartfelt appreciation to our devoted team, whose utmost dedication and hard work have made this achievement possible. Their commitment to excellence is instrumental in advancing our mission to create memorable experiences for our communities. We look forward to even more success in the future.

#appreciation #excellence #HappyResidentialCommunity #CustomerHappinessAwards



Samsotech International
8,707 followers

Congratulations to all Samsoknights! We have won the Silver Award in the CHSA (Customer Happiness Summit and Awards) for the Best Inclusive Customer Experience Initiative 🏆🎉. This award belongs to each and every one of you!

We extend our gratitude to #CHSA and the esteemed panel of judges for this wonderful recognition and the award.

#Samsotech #CHSA #CustomerHappinessAwards



Customer Happiness Awards 2023: On LinkedIn



Softel Dubai Downtown 14,328 followers

Softel Dubai Downtown shines at the 2023 Customer Happiness Summit and Awards!

We are thrilled to announce that Softel Dubai Downtown has been honored with not one, but two Gold Awards at the prestigious #CHSA 2023 in the categories Best Customer Experience Training Initiative and Best Employee Experience Initiative.

This incredible double triumph is a testament to our unwavering dedication to excellence and our commitment to crafting #Magnifique guest and employee experiences.

A remarkable achievement that wouldn't have been possible without the hard work and passion of our incredible #Heartists and the continuous support of our valued guests.

#Softel #SoftelDubaiDowntown #Accor #All_MEA #LiveTheFrenchWay #SoftelExcellence #CustomerHappinessAwards #CHSA2023

175+ Mentions

All Zaidi CMCA®, AMS® 2nd Community Management | Asset Management | Strategic | ...

Nakheel Community Management has proudly received two prestigious Gold Awards at the recent Customer Happiness Summit and Awards ceremony, where companies from across the Middle East were the finalists.

The first award was the Gold Award in the category of "Happiest Residential Community of the Year". This recognition highlights Nakheel's commitment to creating vibrant and joyful living environments that enhance the well-being and satisfaction of residents. It is a testament to the hard work and dedication of our team in delivering exceptional experiences and fostering a sense of community within our residential developments.

The second remarkable achievement was winning the Gold Award for "Customer Happiness Company of the Year - Large". This recognition acknowledges NCM's unwavering focus on customer satisfaction and happiness, as well as our continuous efforts to exceed expectations and provide outstanding service. It is a testament to our commitment to enhancing the overall experience of our valued customers and ensuring their happiness throughout their journey with us.

Attending the awards ceremony was an incredible experience, filled with pride and gratitude. These accolades would not have been possible without the unwavering support of our dedicated team and the trust and loyalty of our esteemed customers.

I would like to extend my heartfelt congratulations to everyone at NCM for their hard work, passion, and commitment to excellence. These awards are a reflection of our collective efforts to create extraordinary experiences and make a positive impact in the lives of our residents and customers. I would also like to extend my sincere gratitude and appreciation to our exceptional leadership team under Francis G., your guidance, vision, and unwavering support have been instrumental in our success.

Last but not least, thank you Ailin Deepchandani and the Plan3Media for your dedication to recognizing and celebrating companies that prioritize customer satisfaction.

Fraj Osman Zarif Evelyn Chacko Jean N. Hanna JSCE,MSCE(Hons)EMBA(Hons)RE, Francis G., mohammad alshabani M Fahad Tariq Royal Belani Abdelghani Khalidouni, CMCA®, Adel Michael Gasan Angelique Nicolao Stephen Homer Jeevan D'Mello GDARh, CMCA, AMS, LSM, PCAM, DAS

Customer Happiness Summit and Awards
Plan3Media
Nakheel Communities
Nakheel



Ejadah 158,724 followers

Celebrating Excellence at Ejadah!

Thrilled to announce that the CX team at #Ejadah has been honored with Silver Awards at the Customer Happiness Awards 2023 #CHSA in not one, but three prestigious categories:

- Best Contact Center initiative to Enhance Customer Happiness:** Our commitment to enhancing customer experiences shines through this recognition, reflecting our dedication to delivering top-notch service.
- Best Implementation of Customer Feedback and Insights:** Listening to our customers is at the heart of what we do. This award acknowledges our efforts in translating your feedback into meaningful actions, ensuring your voice guides our services.
- Finalist in Best Customer Experience Training Initiative:** Being recognized as a finalist in this category underscores our commitment to continuous learning and development. We are dedicated to equipping our team with the skills and knowledge needed to provide exceptional customer experiences.

This achievement is a testament to the hard work and passion of our team, and we want to express our deepest gratitude to every member of Ejadah for their relentless dedication. It's their unwavering commitment that has made this success possible.

Thank you to our customers for trusting us and providing valuable feedback which continually inspires us to innovate and improve.

We look forward to continuing our journey of excellence, always striving for the highest levels of customer satisfaction. Here's to more milestones and creating even happier customer experiences together! ✨

#CustomerHappiness #Awards #CXExcellence #EjadahProud #CustomerSatisfaction #TrainingInitiative #Ejadah #Idama #Arkan #Shabaka #CHSA

Ignatius Fotoua 3rd+ President at TOBEA Ltd.

Amazing night! Congratulations Toplandpod2023 team and the CEO Andy Faulkner! Two gold awards on #CustomerHappinessAwards Dubai 2023. Well deserved, each team member passionately works for people of determination Proud to be partners of you!

Sangeetha A. 2nd Assistant Manager CRM at Sanika International Properties L.L.C.

The Customer Happiness Summit and Awards 2023, a gala celebration recognizing and rewarding UAE's Top Customer Driven Companies was held on October 13th at the Taj Business Bay, Dubai.

Banke International Properties awarded as the C4 Best Real Estate Broker of the year for two consecutive years is a testament to its continued dedication to offer services that create not only happy customer experiences but also happy employees. Here are few glimpses from an evening of honour, recognition and gratitude.

Aditi Jhurjhumwala
Devi Sudhakaran
Customer Happiness Summit and Awards

#realestatedubai #awards2023 #chsa #customerdriven #valueadd #dubairealstate #brokerawards #recognition #winners

Pradeep Kumar 3rd+ Head - Service Excellence, CEM & Contact Centre - Aster H.L.

"Thakuj!" ki Kripa se, am extremely excited & thrilled to share with you all TWO wonderful news - The first one, am bestowed with the coveted GOLD AWARD for being the 'Customer Happiness Champion of the Year 2023'...

The second one, our Service Excellence Transformation Journey - Mission M.A.G.I.C. has been conferred with SILVER AWARD for "Most Innovative Customer Happiness Initiative" at the prestigious CHSA Awards Platform at Dubai, UAE. CHSA is one of the most meticulous, judicious, transparent CX Awards Platform with rigorous assessment by eminent jury members from across industries.

The platform had representation from 187 companies from varied industries & geographies. It truly feels great to be part of this amazing journey with my fantastic TEAM who has left no stone unturned in delivering Happiness to our valued patients which has made this day possible.

A BIG Thank you to Dr. Sherbaz Bichu for his constant steer & Vision and Nitin Navish Gupta for his sponsorship which indeed makes a huge difference!!

Kudos to my TEAM Monika Nanda Syam Madhavan Bhimraj Dnoble Richard Antony Anjali Vismambharan @Goluadas Panat Naina Dua Harsha Govindan Anusha Sneyou SUDHEESH SUDHAKARAN for putting their heart out ... to win our Customers'!!

The Journey of excellence has no finish line... Believing & following the same...
... M.A.G.I.C. continues at Aster Hospitals & Clinics...!

Aster DM Healthcare Aster Clinics UAE #Healthcare #ServiceExcellence #TransformationJourney #MissionMAGIC #OneTeamOneDream #CustomerDelight #PatientDelight #PassionateTeam #CHSA #CustomerHappinessAwards #Dubai #DubaiHealthcare

Video Compilation: My Son - Dhanya Shama!!



Sajin Shyamala Mohanan, MBA, Btech, ITL... 3rd+ Head of IT Customer Services at Alef Education

It was an honour to represent Alef Education during nomination process of the #chsa award for the category "Best technology initiative to enhance customer happiness" which resulted in winning "Silver award". Thank you CHSA Jury, Alef education team and Leadership for their continuous efforts and investment in Technology, and Alef's most valuable Customers.

asma khaleel 3rd+ Operations | Customer Experience | Project Management | ...

#careem always ahead in making customers happy, thank you for the recognition #chsa

shoot out to all teams at #careem

Customer Happiness Summit and Awards
2,150 followers

Introducing Careem, Gold Award winner for Best Digital & Social Media Initiative to Enhance Customer Happiness category at Customer Happiness Awards 2023.

This organization took an innovative and results-driven, social media community management approach to provide unparalleled customer experiences by embracing automation and leveraging data-driven insights.

Careem

#CustomerHappinessAwards #Careem #goldaward #customerexperience #innovation #socialmediainitiative #enhancingcustomerhappiness #awardwinner #event #dubai #uae

A PLAN  MEDIA EVENT

**WE ARE NOW GEARING UP FOR AN
EXCITING AND BIGGER EVENT IN 2024.**

STAY TUNED.



For sponsorship opportunities, speaking slots
and delegate registrations kindly contact:

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